

Cybersmart Aquatics  
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Updated: 1 January 2024

## TERMS & CONDITIONS OF CYBERSMART AQUATICS

1. Classes will start promptly at the designated time. If you cancel for any reason or do not arrive for your lesson, that class will be forfeited.
2. Make Up Policy for Learn-To-Swim (LTS) swimmers only:
  - a. if you miss your lesson Cybersmart Aquatics will provide you with a make-up lesson only if you provide a doctor's note or cancel the lesson 48 hours prior to its start.  
Make-up lessons are valid for a month from the date of the lesson. If you cancel for any reason, attempt to modify or do not arrive on your specific date of your make-up lesson, your lesson will be forfeited.
  - b. your lesson will be forfeited if the reason for your absentee from the class includes but not limited to:
    - Holidays (Family or School)
    - Bad or cold weather
    - After school activities
    - Exams or preparation for exams
  - c. Should Cybersmart Aquatics cancel the lesson due to unforeseen circumstances; a make-up lesson will be offered.
3. All children under the age of 2, or those who are not fully potty-trained regardless of age must wear a tight-fitting nappy with a close-fitting leg and waist ribs on top. (Cloth nappies, regular nappies, are not acceptable). A fully

fitted costume is still required to be worn over all this, a swimmer's nappy is not seen as a costume, and swimmers will not be allowed into the pool if the above is not adhered to.

4. All swimmers must obey the instructions of all the swimming coaches.
5. Swimming fees are payable monthly in advance.
6. The swimming fee is a monthly fee, you are not entitled to a prorated refund if swimming lessons are not available on public holidays.
7. Fees are subject to change and notice thereof will be forwarded to members via email one month prior to the change.
8. Cybersmart Aquatics requires a one calendar month written notice prior to cancellation of the swimming contract. The full swimming fee for the months of the cancellation is payable in advance.
9. When you re-join the club a once-off R299.00 reactivation fee will apply. (Fee is subject to change)
10. Cybersmart Aquatics in its sole discretion may terminate a swimmer's membership.



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